



**Treasure Coast Hospice
Foundation**

SUPPORTING TREASURE HEALTH SERVICES



**CARE
COMPASSION
COMMITMENT**

TreasureHealth.org

*Celebrating
Your Impact*



Anniversary Milestone



Birthday Wishes



Citizenship Dreams

**ANNUAL
REPORT | 2021**

Cherished Celebrations

Life is full of special moments to celebrate. Whether it's a birthday, an anniversary, or a bucket list wish, Treasure Coast Hospice enjoys helping patients and families create beautiful memories together. Here are a few of the cherished celebrations that our team was honored to be a part of this past year:

Birthday Wishes

It's not every day that someone turns 104! Our team was excited to partner with the staff at Harbor Place Port St. Lucie to create a very special 104th

Birthday Celebration for Dorothy "Dottie" Wing. Balloons, cake, friends, and special video calls from relatives far away made Ms. Dottie's day. The festivities for this milestone birthday even included a visit by Port St. Lucie Councilwoman Stephanie Morgan and a police drive-by with lights and sirens.



Our Care Team was there to make Dottie's special day one to remember.

An Anniversary Milestone

When CNA Bobby Dennis learned that one of her patients, Max Schoenbrot, and his wife Gloria had reached a milestone that few others ever realize—a 72nd wedding anniversary, she quickly planned a lovely surprise party for the sweethearts, complete with cake, décor and enthusiastic applause from Treasure Coast Hospice staff.



Max feeds his wife Gloria some delicious cake at their 72nd wedding anniversary celebration.

Citizenship Dreams

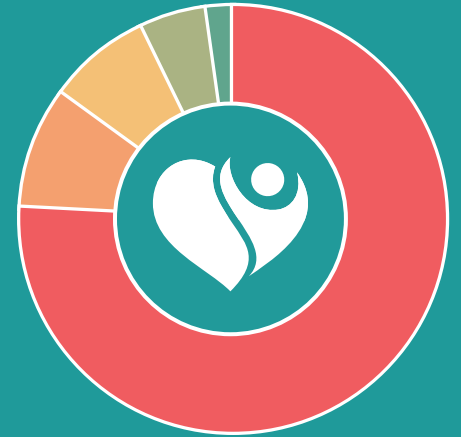
After 88-year-old Treasure Coast Hospice patient Felix Taborda shared his wish to become a U.S. citizen, Social Worker Kelley Thompson left no stone unturned. In addition to overcoming obstacles to get approval for Felix to take an "at home" citizenship exam, Kelly also had to navigate the challenges of Covid restrictions. Her perseverance and passion for fulfilling a patient's wish paid off! After passing the citizenship test with flying colors, Felix proudly took the oath and was sworn in as a U.S. citizen at his home last February. He had achieved his "American Dream," reminding all of us that it's never too late to accomplish a goal.



Felix raises the flag after officially being sworn in as a U.S. Citizen.

Operating Income \$47,681,708

Medicare, Medicaid & Private Insurance	76%
Investments & Other Income	9%
COVID Funding	8%
Contributions	5%
Thrift Stores	2%



Demographic Summary

Patients by Age



Children 0-25
0.5%



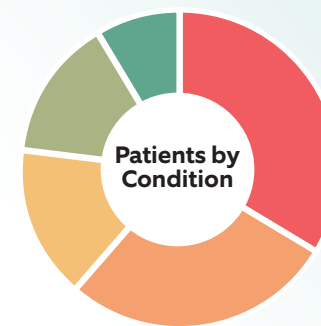
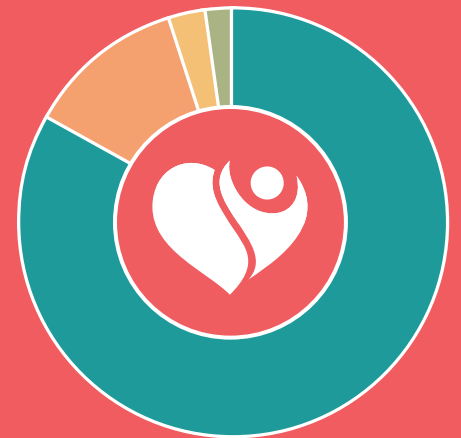
Adults 26-64
10.7%



Seniors 65+
88.8%

Operating Expenses \$39,454,087

Patient & Family Care	84%
Administrative	12%
Fundraising	2%
Thrift Stores	2%

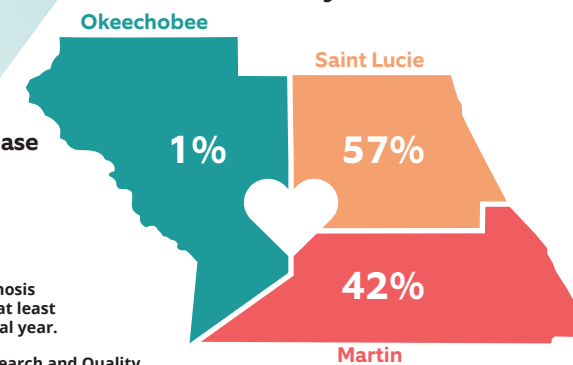


28%	Cancer
23%	Stroke
13%	Circulatory/Heart Disease
12%	Respiratory Disease
7%	Dementia

*Data is limited to the top terminal diagnosis categories for which there are a total of at least 11 decedents during the most recent fiscal year.

*Data Source: Agency for Healthcare Research and Quality

Patients by County



How Our Service Compares

Source: [medicare.gov/care-compare](https://www.medicare.gov/care-compare)

	Nat'l Avg.	TCH	Competitor
Communication with Family	81%	82%	72%
Treating Patients with Respect	91%	91%	82%
Emotional & Spiritual Support	90%	91%	87%
Help for Pain & Symptoms	75%	78%	68%
Timely Help Received	78%	80%	66%
Would You Recommend this Hospice	84%	90%	77%



THANKS TO YOUR GENEROSITY

the following program expenses were supported last fiscal year.

CHARITY CARE AND HARPER FUND

\$987,910



\$970,000+ provided quality hospice care for patients showing financial need



\$3,000 to deliver **500+** meals to patients



\$8,000+ to provide rent, mortgage and utility assistance



\$5,000+ in special requests, equipment and wish fulfillment

HOSPICE GENERAL SUPPORT

\$647,055



3,400+ patients cared for wherever they call home



9% of patients cared for were COVID positive



703,054 miles driven by clinical staff - cost **\$383,165** - this is equivalent to a round trip to the moon and back again



350 notes of gratitude received from families in **3** counties

GRIEF SUPPORT

\$543,035



Over **3,000** adults and children benefited from TCH Grief Support Services



Our counselors provided **3,761** individual counseling sessions to over **750** adults and children



Our Crisis Response Team provided care and education at **13** schools, businesses and community organizations impacting the lives of **573** adults and children

COMMUNITY OUTREACH AND EDUCATION

\$537,117



10,028 participants learned about TCH at **127** events and presentations



54,000 households reached with the Impact Newsletter



14,623 engagements across four social media platforms



64,000+ adults and children reached overall

MUSIC, MASSAGE AND AROMA THERAPIES

\$177,668



3 Music Therapists provided **1,003** music therapy sessions to **275** adults and children



Over **90%** of patients reported relief from at least one symptom after experiencing a Music Therapy Session



2 Massage Therapists provided **647** visits bringing relief to **92** patients

INPATIENT UNITS

\$137,448



The clinical teams at the Inpatient Units cared for **1,389** patients



40% of our patients utilized the Inpatient Units



11% of our Inpatient Unit patients were COVID positive



Throughout the pandemic, despite many visitation restrictions, our **3** Inpatient Units remained open **24/7** giving patients and families more time together

LITTLE TREASURES

\$101,222



Did you know that children are allowed to receive the full round of hospice services along with curative treatment?



17 children and their families cared for



929 visits made by our Little Treasures Team



1 Holiday Extravaganza brought holiday joy to children and their families

STAFF EDUCATION

\$18,967



Because of you, **\$2K** is available to **365** staff members to further their education and develop professionally on an annual basis



26 staff achieved certifications in critical areas for their specialties or continued with their education



Staff received education and certifications from **16** organizations including the Hospice and Palliative Nurses Assoc. and the Nat'l Assoc. of Social Workers

TREASURED PETS

\$16,063



91 pets were cared for and **48** patients were able to stay with their pets



640 patient and pet visits, dog walking, veterinary appointments and grooming



100% of your gift is for direct patient and pet care



\$5,300 worth of food and supplies delivered and **\$10,700** in veterinary visits and grooming

Volunteers

Volunteers founded Treasure Coast Hospice and remain its lifeblood today, playing an integral part of our team, regardless of what role they choose to play. Medicare requires that 5% of patient care is handled by volunteers which makes your role a very important one! Call 772-403-4510 today!



Over **230** volunteers provided more than **26,300** hours, saving the organization in excess of **\$717,605**



10 volunteers wrote **1,751** notes of encouragement to TCH patients in facilities and hospitals when no visitors were allowed

Volunteer Opportunities

- Patient Visitor
- Veterans Visiting Veterans
- Hospet
- Volunteer (14-18)
- Be a Pen Pal
- Care for Pets
- Virtual Reality
- Special Event Support
- Office Support
- Thrift Store



Veterans

"Families are so appreciative of the Veterans Program. It is such a rewarding experience to be able to provide comfort to patients and their family members."

Dennis Diamond, U.S. Army Veteran Volunteer



We provided care for **523** Veterans in our community and established a Veteran Care Fund for TCH Veterans and their families



Through the efforts of our volunteers and TCH staff, we were able to provide pinning ceremonies for close to **300** Veterans



Get Involved

- Donate to the TCH Veteran Care Fund
- Become a Veteran-to-Veteran Volunteer Visitor
- Help educate and assist patients in receiving veteran benefits
- Veterans - Participate in veteran pinning ceremonies
- Assist Veterans with Legacy Stories
- Speak to Local Veteran Organizations About TCH
- Host or sponsor a "Veteran Café" where Veterans can share stories with other Veterans and learn how TCH cares for them

Ways to Get Involved

Pathfinders

Our donors who make an annual commitment of \$2K or more!

Generosity Circle

Donate monthly to your favorite TCH program!

Nunie Society

Women coming together to make a significant annual impact.

Rem Society

Men joining forces to create lasting change each year.

Tribute Gifts

Honor the life of your loved one through our Tribute Giving Program.

Matching Gifts

Multiply your gift through the Employer Matching Gift Program.

Special Events

Have some fun while supporting our mission. Visit our website!

Legacy Circle

Be the maker of transformative change through your estate plan.

President's Circle

Offering special opportunities for businesses year round.

Speakers Bureau

Let us show you we are more than you think by inviting us to speak to your group.

Connect With Our Foundation Team

On the web: TreasureHealth.org/Foundation-Team **Call us:** (772) 403-4547
Visit Us: 1201 SE Indian Street, Stuart, FL 34997

Accomplishments as of 9/30/21

- Opened an office in Okeechobee County
- Initiated a volunteer Pen Pal program for hospice patients
- Began providing individual grief sessions in Okeechobee Schools
- Began hosting monthly virtual grief support groups
- Established internships for Barry University and FAU Master of Social Work students
- Hosted a virtual "Navigating Through the Holidays" workshop for residents of the US and Canada
- TCH recognized for Education and Application quality in NHPCO's Quality Connections Program.

National Institute for Jewish Hospice



Celebrating our 40th Anniversary



Treasure Coast Hospice
A TREASURE HEALTH SERVICE

Celebrating its 40th Anniversary in 2022, Treasure Coast Hospice, a not-for-profit community-based organization, provides compassionate hospice care and grief support services to patients and families in Martin, St. Lucie and Okeechobee counties.

Mayes Center
1201 SE Indian Street
Stuart, FL 34997

Thomas Counseling Center
5000 Dunn Road
Ft. Pierce, FL 34981

Okeechobee Office
425 SW Park St
Okeechobee, FL 34972

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HOSPICE MYTH:

MYTH: Hospice means I'm going to die soon.

TRUTH: Studies show exactly the opposite. Although hospice care neither hastens death nor prolongs life, patients with certain illnesses actually live longer with hospice care than those with the same illness who don't choose hospice care. And regardless of the illness, patient/family satisfaction with services received are consistently higher when hospice is involved.