



**Treasure Coast Hospice
Foundation**

SUPPORTING TREASURE HEALTH SERVICES



**CARE
COMPASSION
COMMITMENT**

TreasureHealth.org



Your Impact Matters!



ANNUAL REPORT | 2022

Pictured above is Mia, one of our pediatric patients having a great time at the Little Treasures Summer Bash. Read more inside!

In celebration of our 40th Anniversary last year, Treasure Coast Hospice shared some of the many milestones and heartwarming memories that exemplify our team’s dedication to patients and families. This year, thanks to the continued support of our community, new stories touched our hearts and became part of our history of compassionate care.

Legendary Singer Pat Boone Zoomed with Lifelong Fan

Pat Boone, a successful pop singer from the 50s and 60s, met and serenaded one of his lifelong fans via Zoom. The call, arranged by Treasure Coast Hospice staff and Stuart Attorney Richard Kibbey, gave 76-year-old patient Lynn Marie Carlsen the opportunity to “meet” and talk with her favorite singer from her youth.

Lynn Marie’s care team learned she was a big fan from her daughter, Kären Chapman, who saw the positive impact of music therapy sessions on her mother. Kären joined her mom on the call, providing Lynn and her daughter with a cherished memory.



Pat Boone on a Zoom call with Treasure Coast Hospice patient Lynn Marie Carlsen.

Celebrating a Centenarian

The Palms Nursing and Rehab at Port St. Lucie was the scene of a milestone celebration for Treasure Coast Hospice patient Anna Soncarato who turned 104 years old on June 1. Adorned with balloons and banners, the facility’s private dining room set the stage for a festive atmosphere for the centenarian!

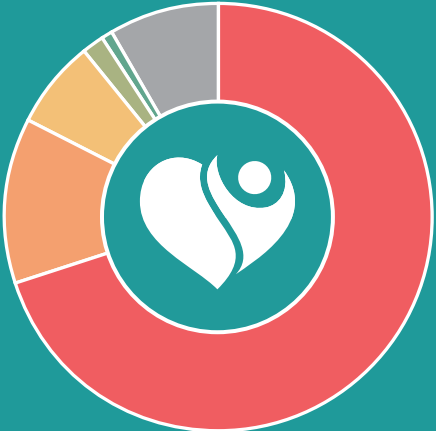
Organized by Soncarato’s daughter Joann, the gathering included family, friends and several Treasure Coast Hospice team members. To commemorate the occasion, TCH arranged for Port St. Lucie City Councilwoman Stephanie Morgan to attend the party where she presented Soncarato with a Certificate of Achievement Award. As the crowd sang Happy Birthday, Soncarato reflected upon her life well-lived and happy new memories surrounded by friends and family.



Anna Soncarato celebrating her 104th birthday with Treasure Coast Hospice staff.

Operating Income \$39,190,544

Medicare	84%
Medicaid	15%
Contributions	8%
Thrift Stores	2%
Private Insurance	1%
Investments & Other Income	-10%

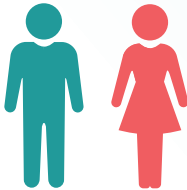


Demographic Summary

Patients by Age



Children 0-25
1%



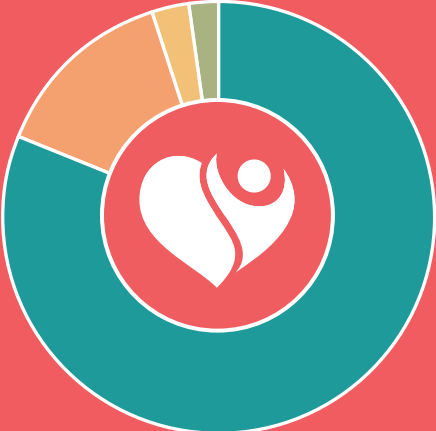
Adults 26-64
12%



Seniors 65+
87%

Operating Expenses \$43,413,695

Patient & Family Care	82%
Administrative	13%
Fundraising	3%
Thrift Stores	2%

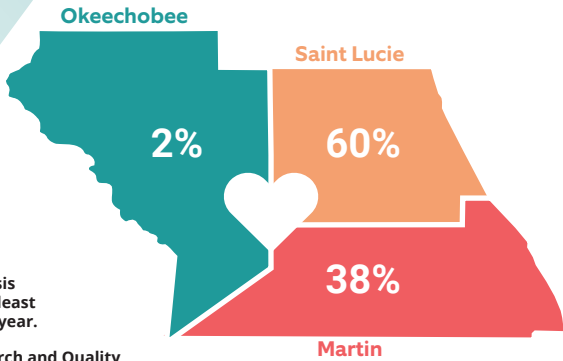


31%	Cancer
17%	Stroke
15%	Circulatory/Heart Disease
11%	Respiratory Disease
9%	Dementia
6%	Other Conditions

*Data is limited to the top terminal diagnosis categories for which there are a total of at least 11 decedents during the most recent fiscal year.

*Data Source: Agency for Healthcare Research and Quality

Patients by County



How Our Service Compares

Source: [medicare.gov/care-compare](https://www.medicare.gov/care-compare)

	Nat'l Avg.	TCH	Competitor
Communication with Family	81%	82%	71%
Treating Patients with Respect	91%	91%	83%
Emotional & Spiritual Support	90%	91%	87%
Help for Pain & Symptoms	75%	76%	67%
Getting Timely Help	78%	79%	64%
Would You Recommend this Hospice	84%	90%	76%

*These scores reflect family caregiver experience as of November 23, 2022

THANKS TO YOUR GENEROSITY

the following program expenses were supported last fiscal year.

CHARITY CARE

\$793,965



Providing patients with medical care, daily living needs and wish fulfillment through the Charity Care Program, Harper Fund, Gift-a-Wish, and the Veteran Care Fund.

\$783,000+ provided quality hospice care for 227 patients showing financial need.

\$9,500 assisted **26** patients with rent and utility payments, meals, equipment and so much more.

\$1,400+ allowed staff to surprise patients with birthday celebrations and random acts of kindness to brighten their day. One Air Force Veteran was reunited with his family before he passed away.

HOSPICE GENERAL SUPPORT

\$744,504



Philanthropic dollars ensure a strong infrastructure so our clinical teams can provide exceptional care to our families.

450+ staff members worked together to care for an average of **489** patients daily. This year, our census has risen to an average of **540** patients daily.

Clinical teams drove **850,429** miles to care for patients and families. Imagine making a round trip from Stuart, FL to New York every day for 1 year. Total Cost in mileage: **\$606,509**.

Adult Palliative Care provided **256** palliative visits for **130** patients at **3** healthcare facilities.

COMMUNITY OUTREACH AND EDUCATION

\$652,563



14,514 individuals learned more about TCH through **183** events and presentations.

A Caregiver Video Training Series was made available to help families caring for loved ones at home: [TreasureHealth.org/Caregivers](https://www.treasurehealth.org/caregivers)

40K+ households learned more about the services available to them through quarterly newsletters. **13,180** engagements across four social media platforms communicating with more than **4,590** followers on Facebook, Twitter, Instagram and LinkedIn.

GRIEF SUPPORT

\$514,432



Overall, the Grief Services team supports **5,000+** adults and children annually.

794 adults and children benefited from **3,725** individual and family counseling sessions with a licensed professional counselor. **3,000+** families supported with phone calls and newsletters.

2,587 children and adults participated in support groups, special events and educational opportunities.

Communities, businesses and schools received care from our Crisis Response Team benefiting **53** individuals.

INPATIENT UNITS

\$282,077



Three Inpatient Units (IPUs) in two counties provided **24/7** care to bring **36%** of TCH patients an extra layer of clinical support and respite services.

Two **Negative Pressure Rooms** were installed at the St. Lucie IPU, providing a safer environment for patients and staff when caring for patients with infectious disease.

Renovations continue at both the Martin and St. Lucie IPUs. Last year, the patient rooms were updated to include better lighting and much needed draperies. Other updates included new patio furniture, air conditioning and sprinkler heads.

ADDITIONAL THERAPIES AND SERVICES

\$278,319



Three music therapists were able to provide **375** adult hospice and **29** pediatric patients relief from pain, anxiety and depression through **1,659** music therapy sessions. **99** children were also supported through grief support music therapy.

Therapists brought relief to **88** hospice patients through **377** massage and aromatherapy sessions.

36 patients found relief through **58** virtual reality visits with animals, traveling through a variety of countries, climbing Mt. Everest and so much more!

LITTLE TREASURES

\$114,088



The Little Treasures pediatric care team was able to give **35** children and their families the extra-special care children suffering from chronic and/or serious illness need.

The Grief Support and Little Treasures teams transformed our grounds into a winter wonderland so **40** families could enjoy an evening of holiday cheer, meet Santa and spend quality time together.

The first **Summer Bash** was held last year, bringing Little Treasures families together to laugh, play and connect. Families enjoyed memorable family interactions, including fun games and a magic show!

STAFF EDUCATION

\$86,664



Last year, over **50** staff members were able to be certified or recertified, take continuing education courses, attend professional conferences and webinars or were able to further their education through college courses.

The Foundation is currently raising funds to build a Simulation Lab and Classroom to benefit our clinical staff and visiting nursing students. The Simulation Lab will include life-like mannequins, hospital beds and bath and lab settings, providing necessary equipment, tools and space to train and test the competencies of new staff and over **250** current staff on an annual basis.

TREASURED PETS

\$21,285



Seven individuals volunteered nearly **500** hours to support **85** pets so their owners, **49** hospice patients, could benefit from the love and comfort that pets bring on a daily basis.

670 volunteer-driven service activities were performed for patients and their pets through home visits, phone calls and other communications, coordinating veterinary and grooming visits, dog walking and deliveries of pet food and supplies.

The program was able to find new forever homes for **6** Treasured Pets and assisted in the rehoming of **5** by working with no-kill shelters.

Veterans

"Veterans know better than anyone else the price of freedom, for they've suffered the scars of war. We can offer them no better tribute than to protect what they have won for us." - President Ronald Reagan



We provided care for **523** Veterans in our community and established a Veteran Care Fund for TCH Veterans and their families.



Through the efforts of our volunteers and TCH staff, we were able to recognize almost **300** Veterans with pinning ceremonies.



Veteran Pinning for Richard Sheet



Navy Veteran Halbert Giese



Air Force Veteran Ronald Baxter

Veterans Honored at Stuart Air Show

In honor of Veterans Day and to recognize veterans for their service, the Stuart Air Show and Treasure Coast Hospice partnered to provide an exciting "Behind the Scenes" Air Show experience for two veteran hospice patients and their families. Air Force veteran Ronald Baxter and Navy veteran Halbert Giese and family members were able to take a special tour before the show to view aircraft and meet and speak with military pilots. Later, the veterans and their loved ones enjoyed lunch and front row seats for an amazing aerial performance at Witham Field!



Volunteers

Volunteers founded Treasure Coast Hospice and remain its lifeblood today, playing an integral part of our team, regardless of what role they choose to play. Medicare requires that 5% of patient care is handled by volunteers which makes their role a very important one! Call 772-403-4510 to learn how to become a volunteer!



Over **200+** volunteers provided more than **26,600** hours, saving the organization in excess of **\$723,000**.

Volunteer Opportunities

- Patient Visitor
- Veterans Visiting Veterans
- Hospet
- Volunteer (14-18)
- Be a Pen Pal
- Care for Pets
- Virtual Reality
- Special Event Support
- Office Support
- Thrift Store



Hospice staff serving our volunteers lunch at the Hospice Hearts Volunteer Celebration Event



Barbara Carlson, Susan Clifford, Barbara Moyer & Yolanda Sanchez



Lidia Prilick, Betty Abram and Mary Miller

Connect With Our Foundation Team

On the web: TreasureHealth.org/Foundation-Team **Call us:** (772) 403-4547

Visit Us: 1201 SE Indian Street, Stuart, FL 34997

Get Involved

- Donate to the TCH Veteran Care Fund
- Become a Veteran-to-Veteran Volunteer Visitor
- Help educate and assist patients in receiving veteran benefits
- Veterans - Participate in veteran pinning ceremonies
- Assist Veterans with Legacy Stories
- Speak to Local Veteran Organizations about TCH
- Host or sponsor a "Veteran Café" where Veterans can share stories with other Veterans and learn how TCH cares for them



Ways To Get Involved

- ♥ Legacy Circle members are makers of transformative change through their estate plan.
- ♥ Pathfinder Society is for individuals and couples making a commitment of \$10K or more.
- ♥ Generosity Circle members are our sustainable givers, typically committing to monthly or quarterly giving.
- ♥ President's Circle offers special opportunities for businesses year-round.
- ♥ Third-Party Events are hosted by individuals and community groups that want to support our mission and have a good time doing it!
- ♥ Special Events are hosted by our staff and are a great way to have a fun evening out while supporting our mission.
- ♥ Tribute Giving is a wonderful way to honor a loved one. Name a tree, bench or brick or share a memory and/or photo on our virtual Remembrance Tree.
- ♥ Speakers Bureau offers an opportunity to learn more about hospice, grief support and other topics.

Interested? Call us: 772-403-4547

**Treasure Coast Hospice
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A TREASURE HEALTH SERVICE

1201 SE Indian St.
Stuart, FL 34997



HOSPICE MYTH:

MYTH: Hospice is too expensive.

TRUTH: Hospice is typically less expensive than conventional care during the last six months of life. Medicare and Medicaid usually cover all aspects of hospice care and services related to the primary diagnosis and many insurance plans now offer a hospice benefit. TCH offers financial assistance for anyone unable to afford hospice care.