

ANNUAL REPORT | 2023


**CARE
COMPASSION
COMMITMENT**
TreasureHealth.org



WWII Veteran Joseph O. Ottaviano being honored by Treasure Coast Hospice for his service.



Your Impact Matters!

A Wild Encounter

In January, Treasure Coast Hospice Social Worker Rebecca Bellocchi brought virtual reality to life for our patient, Soomaria Mohan.

Bellocchi had been working with Mohan for several months and noticed how excited she became during virtual reality sessions, especially those having to do with animal encounters.

After brainstorming ways that the virtual reality experience could be taken to the next level for her patient's upcoming birthday, Bellocchi contacted the Treasure Coast Wildlife Center in Palm City. They graciously agreed to help and arranged for Education Director Tim Brown to visit Mohan at her home, where she enjoyed an amazing, interactive presentation featuring an alligator, crocodile, hawk, owl, and two snakes!

"Mrs. Mohan had a blast! She was very engaged and loved getting to touch and learn about the animals, which prompted her to share stories of animals she had encountered during her life," said Bellocchi. "We truly appreciate the support of Mr. Brown and the Treasure Coast Wildlife Center for helping us create a special birthday memory for our patient and her family."



Rebecca Bellocchi and Soomaria Mohan.

A Milestone Celebration

Birthdays are special, especially milestone celebrations. In July, our team partnered with the staff at The Gardens of Port St. Lucie to throw a birthday party for Gardens' resident Velma Demonet to celebrate her 105th birthday.

The guest of honor beamed as a local council member presented Velma with a certificate of achievement on behalf of the City of Port St. Lucie and its residents.

A highlight of the festive occasion was when Music Therapist Liz Lung played her guitar and led guests to sing along to "Happy Birthday," along with other classic tunes such as "Que Sera Sera," and "Sunny Side of the Street," giving Velma, her family and friends a beautiful celebration and wonderful memories of a special birthday!



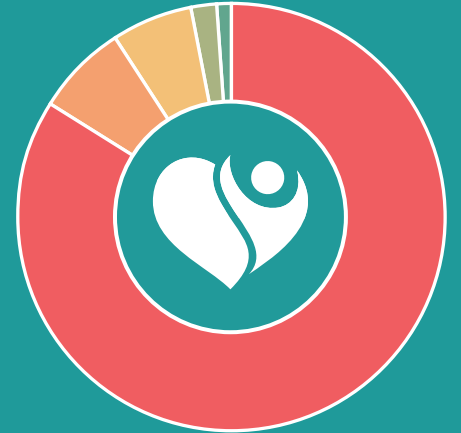
Velma Demonet celebrating her 105th birthday.

Operating Income \$51,153,212

Medicare & Medicaid Contributions
Investments & Other Income*
Thrift Stores
Private Insurance

85%
7%
5%
2%
1%

* Investments and other non-operating income help maintain the organization's financial position and sustainability, ensuring TCH can continue its mission for years to come.



Demographic Summary

Patients by Age



Ages 0-25 - 1%



Ages 26-64 - 10%



Ages 65-79 - 29%

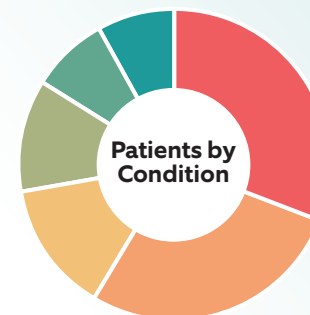
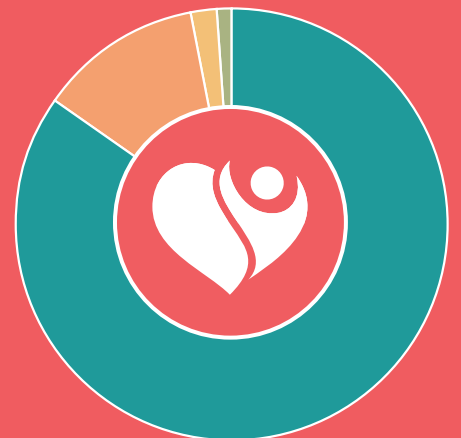


Ages 80+ - 60%

Operating Expenses \$47,361,625

Patient & Family Care
Administrative
Fundraising
Thrift Stores

84%
13%
2%
1%

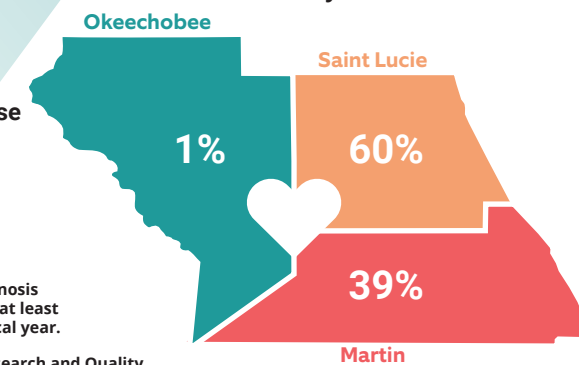


27% Cancer
24% Stroke
12% Circulatory/Heart Disease
10% Respiratory Disease
7% Dementia
7% Other Conditions

*Data is limited to the top terminal diagnosis categories for which there are a total of at least 11 decedents during the most recent fiscal year.

*Data Source: Agency for Healthcare Research and Quality

Patients by County



How Our Service Compares

Source: [medicare.gov/care-compare](https://www.medicare.gov/care-compare)

These scores reflect family caregiver experience as of February 21, 2024.

	Florida Avg.	TCH*	Competitor
Communication with Family	77%	79%	71%
Getting Timely Help	73%	76%	64%
Treating Patients with Respect	88%	91%	83%
Emotional & Spiritual Support	88%	90%	86%
Help for Pain & Symptoms	72%	73%	67%
Would You Recommend this Hospice	82%	87%	76%

* Represents an average of TCH Martin and TCH St. Lucie.



Thanks To Your Generosity The Following Program Expenses Were Supported Last Fiscal Year

CHARITY CARE & SPECIAL FUNDS

\$790,662

Our Charity Care Funds provide hospice care and an extra layer of support to increase the quality of life for those we care for.



Charity Care
\$743,000+ to provide care for 190 patients and families.

Harper Fund
\$35,000+ improved the quality of life for 70 patients and their families with daily living needs and wish fulfillment.

Veteran Care Fund
\$7,350+ provided assistance to 12 Veteran patients and their families. 460 TCH Veteran patients were honored for their service.

Gift a Wish Fund
\$900 gave patients and families special celebrations and small gifts to make them smile.

HOSPICE SUPPORT & INPATIENT UNITS

\$671,745

Ensuring a strong infrastructure and beautiful inpatient units to provide exceptional care.



Census
450+ staff members worked together to care for 3,787 patients. 550 patients cared for daily!

Clinical Teams
250 clinical staff drove 919,033 miles, to care for patients and families wherever they call home. Imagine driving from Ft. Pierce to Chicago and back again every day for 1 year.

Inpatient Units
3 inpatient units, provided 32 beds in both Martin and St. Lucie, giving 24/7 care to 37% of TCH patients.

Adult Palliative Care
426 patients in 6 healthcare facilities received 458 visits from clinical staff bringing comfort.

COMMUNITY OUTREACH

\$645,007

Breaking down barriers and dispelling the myths that still surround the word "hospice."



In Person Education
11,332 individuals learned about our mission through 174 presentations in our tri-county area.

Social Media
180,829 individuals and 5,077 followers across 4 social media platforms learned more about hospice.

Faith Connections
2 luncheons in Martin and St. Lucie counties brought 176 of our faith-based community partners together to learn more about hospice care.

Newsletters
40,000+ households learned more about hospice services so adults and children could benefit from care earlier.

GRIEF SUPPORT

\$523,747

The Treasure Coast Hospice Grief Support team impacts the lives of 5,000+ adults and children annually.



Counseling
1,437 adults and children started their journey to hope and healing through 3,132 counseling sessions.

Support Groups
35 Support Groups and 2 Grief Camps helped 534 adults and children with their grief.

Crisis Response
177 adults and children at 9 schools, businesses and organizations received help coping with an unexpected death.

Special Events
534+ individuals attended events like Nat'l Children's Memorial Day, Coping with the Holidays, Winter Wonderland Party and the Tree of Life Ceremonies.

THERAPIES & SERVICES

\$258,305

Music, massage & aromatherapy, and virtual reality bring comfort and relief.



Massage
90 adult and pediatric patients experienced more than 660 visits from our massage therapists.

Music
371 adult and pediatric patients experienced comfort and joy through 1,655 visits with a licensed music therapist.

Virtual Reality
70 patients and their loved ones received 80 visits and enjoyed hundreds of virtual reality experiences.



LITTLE TREASURES

\$78,408

When a serious illness strikes a child, we surround the entire family with palliative and hospice care.



The Care
35 children, teens and their families were provided family-centered care through 1,200 home visits.

Holiday Party
With help from our donors and a grant from the Loblolly Foundation, Santa and his elves, Cindy Lou Who and even the Grinch, dozens of patients, clients and families enjoyed a Winter Wonderland!



STAFF EDUCATION & APPRECIATION

\$61,255

Because a well-educated happy staff provides better care to patients, clients and their families.



Staff Development
52 staff members achieved certifications, attended conferences and furthered their career through college courses.

Staff Appreciation
Generosity funded 2 staff rejuvenation rooms offering massage chairs, aromatherapy, and water elements with soothing sounds.

Sim Lab Project Update
\$290K received to date! 250 clinical staff need you. If quality healthcare is your passion, please call today and help us provide a place to train.

Contact the Treasure Coast Hospice Foundation
(772) 405-4547 or give@treasurehealth.org

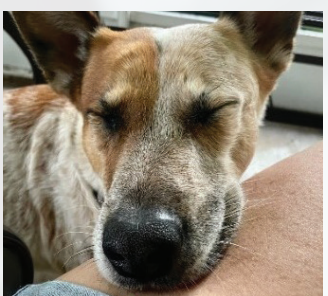
TREASURED PETS

\$25,875

This 100% volunteer-run program supports patients and pets so they are able to stay together longer.



Pets and Patients
12 volunteers supported 119 patients and families and their 178 pets through 1,092 service activities. Last fiscal year was the most active year for the program since its inception in 2011.



Forever Homes
20 pets were placed in new forever homes.





Veterans

We provided care for **534** Veterans in our community. Our Veteran Care Fund covered the cost to honor **460** Veteran hospice patients by TCH staff and Veteran volunteers. In addition, **12** Veteran families received assistance with bills, meal delivery, daily living needs and special wishes.



TCH Veteran Volunteer Michael Gangloff and WWII Veteran Joseph Ottaviano enjoy a virtual reality experience together.



TCH Veteran Volunteer Wayne Hanners honors Veteran Donald E. Percival.



Volunteers

Volunteers founded Treasure Coast Hospice in 1982 and remain its lifeblood today. They are an integral part of our team, regardless of what role they choose to play. Medicare requires that 5% of patient care is handled by volunteers, which makes their role a very important one! Visit TreasureHealth.org/volunteer to learn more!



Over **300+** volunteers provided more than **25,000** hours, saving the organization in excess of **\$761,000**.

Volunteer Opportunities

- Patient Visitor
- Veterans Visiting Veterans
- Hospet
- Volunteer (14-18)
- Be a Pen Pal
- Care for Pets
- Virtual Reality
- Special Event Support
- Office Support
- Thrift Store



Stuart Thrift Boutique volunteers Eleanor MacCormick, Kathi Donatelli and JoAnn Licker.



Treasured Pets Volunteer Meredyth Myers with Bella.



Terry Griffin & Councilman Pickett

Veteran Flag Pole

The Veteran Care Fund was used to fulfill the last wishes of US Army Veteran Terry Griffin, a Port St. Lucie resident whose flagpole was damaged during a storm. The Foundation purchased a new American flag and flagpole and reached out to fellow US Army Veteran and Port St. Lucie City Councilman David Pickett who so graciously installed the flagpole and visited with Mr. Griffin. Shortly after the installation, funds from the Veteran Care Fund were also used to purchase solar lights so Mr. Griffin would not have to raise and lower his flag each day. Mr. Griffin passed away before he was able to see the flagpole illuminated, but his wife shared that he spent his last weeks looking at his new flag and that every time she looks at the lights she feels like her husband is shining down on her from heaven.

Get Involved

- Donate to the TCH Veteran Care Fund
- Become a Veteran-to-Veteran Volunteer Visitor
- Help educate and assist patients in receiving Veteran benefits
- Veterans - Participate in Veteran Pinning Ceremonies
- Assist Veterans with Legacy Stories
- Speak to Local Veteran Organizations about TCH
- Host or sponsor a "Veteran Café" where Veterans can share stories with other Veterans and learn how TCH cares for them

Connect With Our Foundation Team

On the web: TreasureHealth.org/Foundation-Team Call us: (772) 403-4547

Visit Us: 1201 SE Indian Street, Stuart, FL 34997



Ways To Get Involved

- ♥ Legacy Circle members are makers of transformative change through their estate plan.
- ♥ Pathfinder Society is for individuals and couples making a commitment of \$10K or more.
- ♥ President's Circle offers special opportunities for businesses year-round.
- ♥ Generosity Circle members are our sustainable givers, typically committing to monthly or quarterly giving.
- ♥ Special Events are hosted by our staff and are a great way to have a fun evening out while learning about and supporting our mission.
- ♥ Third-Party Events are hosted by individuals and community groups that want to support our mission and have a good time doing it!
- ♥ Tribute Giving is a great way to honor a loved one. Name a tree, bench or brick or share a memory or photo on our Virtual Remembrance Tree. Visit: TreasureHealth.org/VRT
- ♥ Speakers Bureau offers an opportunity to learn more about hospice, grief support and other topics.

Interested? Call us: (772) 403-4547

TREASURE COAST HOSPICE FOUNDATION - RECOGNITION HONOR ROLL (10/1/22 - 9/30/23)

The Benefactors

\$500,001+

Anonymous

The Patrons

\$250,001-\$500,000

Arno and Dianne Spina Charitable
Remainder Unitrust

The Advocates

\$100,001-\$250,000

Anonymous
Children's Services Council of St. Lucie
County
Founding Friends of Treasure Coast
Hospice
David M. Gough*
Donald J. Harper*
Mariner Sands Community

The Leaders

\$50,001-\$100,000

Beverly M. Chilson*
Grimm Family Trust
Carolyn I. Schmid* and Herbert H. Schmid*
William A. Turney Administrative Trust

Treasured Partners

\$25,001-\$50,000

Eileen F. Andersen and
John W. Andersen, Jr.*
Christ Memorial Chapel, Inc.
The William and Helen Thomas
Charitable Trust
Wilmington Trust FSB
Gene J. Zoratti* and Estelle G. Zoratti*

Treasured Heroes

\$10,001-\$25,000

Anonymous
Mr. Richard A. Bayles
Henrietta M. Blair*
Denise T. Boyle
Barry F. and Sharon A. Brown
Teri Dolecki
Marcia S. Eckert*
Mr. Kenneth Feiertag
Charlotte B. Forestier Private
Foundation Trust
Ms. Charity A. Ginger
Golden Ponds Community
Loblolly Foundation
Martin Funeral Home and Crematory, Inc.
Stuart and St. Lucie
Eugene R. Nitti* and Barbara H. Nitti*
Ocean Village Community
Ms. Charlotte Weber and
Ms. Virginia Moens
William and Beth Werner

Treasured Angels

\$5,001-\$10,000

Anonymous Donors
Susan & Edgardo Abello Charitable Trust
Kathryn P. Aubrecht* and
Larry J. Aubrecht*

Aycock Funeral and Cremation Center
Mr. Robert Coffey
D'Agostino Foundation
Feiertag Financial Group
Mr. and Mrs. George W. Frank, Jr.
Gartner, Inc.
Gerelco Electrical Contractors, Inc.
Hobe Sound Community Chest
Mr. and Mrs. Kenneth E. Johns
Ms. Jennifer Johnson
♥ Mr. and Mrs. John Kaufman
Mr. and Mrs. Ted Kenny
Live Oak Properties
Frances E. Lutz*
Mr. and Mrs. Anthony W. Oteri
Remnant Construction
Mr. and Mrs. Andrew G. Schnabel
Mr. Jack Webb and Ms. Mary A. Williams
Mr. and Mrs. James F. Webert

Treasured Friends

\$2,500-\$5,000

Emily J. Adkins and Barrett B. Smith
Anonymous Donors
The Bauman Family Foundation, Inc.
Peter G. Behr
Mrs. Gretchen Bering
Thomas and Janet Bevan
Colonel James D. Blundell
Bray Realty Advisors
Jamison and Nancy Brownie
Jed Brownie and Jackie A. Brownie
The Brunetti Foundation
Mrs. Kathleen B. Bruyette
Loretta M. Butts and James L. Butts*
Mr. and Mrs. Greg Carpino
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Closets by Design
Mr. and Mrs. John P. Coblentz
Tris Colket
Coral Ocean Yachts
The Crandall Charitable Fund
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♥ Mr. William F. Dwyer
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Schuyler Glidden
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Thomas and Marygrace Haluska
Mr. Robert B. Hanlon
HBK CPAs & Consultants/HBKS Wealth
Advisors
Help Us Help Them Fund -
Joanne Matz Taylor
Hinterland Group
Ray and Peg Hirvonen Charitable
Foundation
Hobe Sound Farmers Market
Gregory and Wendy Howard
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John and Dawn Kamus
Keiser University
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Meduski Fund
Mr. Richard P. Mishock and
Mr. Shawn Newton
Raymond E. Morin, Jr. and Lise R. Morin
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Prince Family Fund
Dennis G. Punches Charitable Foundation
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S & G Foundation
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Seacoast National Bank
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The Susan R. and John W. Sullivan
Foundation
Marcia J. Sullivan
Frank and Laura Taube
Tijeras Foundation
Gail M. Vedovelli and Tullio L. Vedovelli
Velcon Engineering and Surveying, LLC
Robert J. Weissman Family Fund
Patricia Wiencke
Mr. and Mrs. Gary J. Wilbur
Wise Hospice Options
Ms. Louise Yarvis
Alexander Zaroski

* Deceased

Pathfinder Society

*Recognizes individuals who have a pledge
of \$10,000 or more.*

Anonymous
Barry F. and Sharon A. Brown
John C. Doody
Jordan and Jean Fields
Deidre C. and George W. Frank
Glenn M. Graves and Lise L. Hudson
Anne D. Graziano
Scott H. Hoffman
Ted and Kathy Kenny
Keith Lyons and Ann L. Decker

**Special thanks to our Generosity
Circle and 40-40-40 members who are
recognized throughout the year in the
TC Palm newspaper.**

♥ Denotes Generosity Circle or 40-40-40 Club

TREASURE COAST HOSPICE FOUNDATION - RECOGNITION HONOR ROLL (10/1/22 - 9/30/23)

Legacy Circle

Recognizes donors who have included Treasure Coast Hospice in their estate plans.

Barbara Annear
Anonymous Members
Donald E. Armstrong and
Jessica Armstrong
Ms. Inez R. Baker
Mr. and Mrs. John B. Benson
Dr. and Mrs. Louis P. Benson
Barry F. and Sharon A. Brown
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Phyllis S. Milliken
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Ms. Joan P. O'Keefe
Felicia O'Neal Hackett
Challise Puree Fiaschi
Mr. and Mrs. Dennis M.
Puskaric
Edgar Richard
Russell A. and Karen S.
Robertshaw
Janet M. Schwartzberg* and
Bruce Schwartzberg
Mr. Kelly J. Staples
Mr. Gary W. Watson
Robert J. Weissman and
Carol G. Weissman*

Special thanks to the Veterinarians and Groomers that work with our Treasured Pets!

All Creatures Animal Hospital
Animal Care Extraordinaire
Federal Animal Hospital
Hobe Sound Veterinary Clinic
Holy Family Veterinary Hospital
Kindness Animal Hospital
Morningside Animal Hospital
Ocean Breeze Animal Hospital
Port Salerno Animal Hospital
Prima Vista Animal Hospital
Stuart Animal Hospital
VCA Tri-County Animal Hospital

Special thanks to Garden Club of Stuart

PRESIDENT'S CIRCLE

A group of businesses in Martin, St. Lucie and Okeechobee counties who support the mission and vision of Treasure Coast Hospice with an annual gift of \$5,000 or greater.

DIAMOND LEVEL SPONSOR



PART OF THE M&T BANK FAMILY

RUBY LEVEL SPONSORS



SAPPHIRE LEVEL SPONSORS



GOLD LEVEL SPONSORS



SILVER LEVEL SPONSORS



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