



Treasure Coast Hospice clinicians receive hands-on training in the new Simulation Lab because of our generous donors.

ANNUAL REPORT | 2025



Your Impact Matters



Treasure Coast Hospice Foundation

SUPPORTING TREASURE HEALTH SERVICES

A Message from the CEO

Every day, Treasure Coast Hospice has the privilege of walking alongside patients and families during some of life's most difficult moments. The stories shared in this report are powerful reminders that hospice is about so much more than quality medical care. It is about compassion, comfort, and dignity. None of this would be possible without the generosity of our community. Together, we are making a lasting difference. Thank you.

Jackie Kendrick, CHPCA

Commitment to Clinical Excellence

In April, construction of the Simulation Lab (Sim Lab) and training classroom on our Fort Pierce campus was completed. The innovative space, equipped with an array of simulators and lifelike models of the human anatomy, allows clinical educators to tailor learning to staff needs and gives clinicians a safe, hands-on environment to practice real-life scenarios before they encounter them during patient care.

The Sim Lab was made possible through the support of many donors in the community, including The William and Helen Thomas Charitable Trust, Charlotte Weber and Virginia Moens, The Grimm Family Trust, Robert Hendrickson, and Wilmington Trust.



Clinical staff training in our new Sim Lab.

Making Life Easier for Pediatric Hospice Families

The Little Treasures Pediatric Care Program enhances the quality of life for children facing a life-limiting illness. Families caring for a child with a serious illness face unimaginable challenges, not only emotionally but also financially. The demands of caregiving often lead to lost income, making it difficult to afford essential expenses that directly impact their child's well-being.

In April 2025, the Treasure Coast Hospice Foundation announced the establishment of the Marlene K. Filer Celebrities Fore Kids Endowment to assist with financial needs of pediatric patients and their families.

Mrs. Filer's generosity reflects her deep compassion for the children in our community and ensures that Treasure Coast Hospice will be able to continue to offer comfort and support to our pediatric patients and their families for years to come.



TCH Foundation Director Agnes Palmer, Pediatric Clinical Manager Oralea Marquardt and President and CEO Jackie Kendrick present Marlene Filer with an award recognizing her incredible generosity.



VISIT US ON THE WEB:
WWW.TREASUREHEALTH.ORG

Organizational Overview

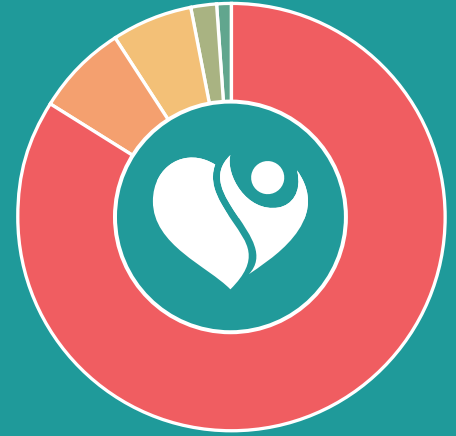
October 1, 2024 to September 30, 2025

Operating Income

\$54,960,891

Medicare & Medicaid Contributions	83%
Investments & Other Income*	9%
Thrift Stores	5%
Private Insurance	2%
	1%

* Investments and other non-operating income help maintain the organization's financial position and sustainability, ensuring TCH can continue its mission for years to come.

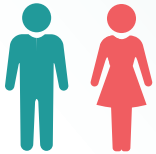


Demographic Summary

Patients by Age



Ages 0-25 - 1%



Ages 26-64 - 8%



Ages 65-79 - 29%

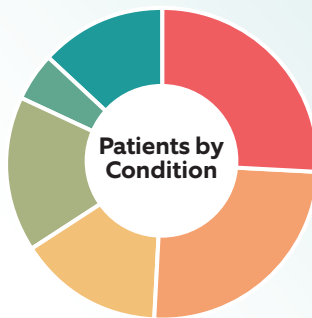
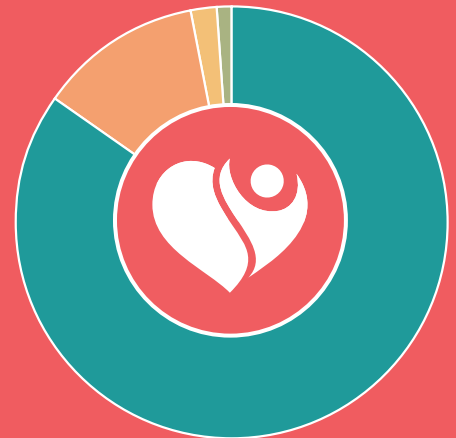


Ages 80+ - 62%

Operating Expenses

\$51,368,747

Patient & Family Care	84%
Administrative	13%
Fundraising	2%
Thrift Stores	1%

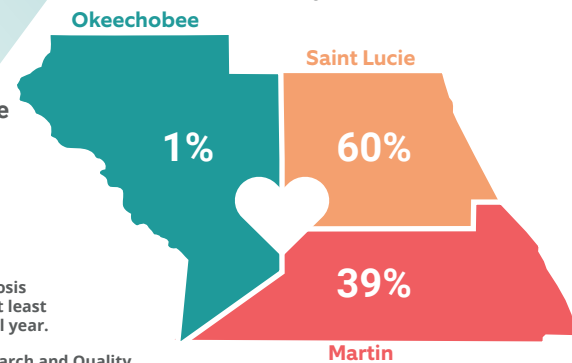


26%	Cancer
25%	Stroke
15%	Circulatory/Heart Disease
16%	Respiratory Disease
13%	Other Conditions
5%	Dementia

*Data is limited to the top terminal diagnosis categories for which there are a total of at least 11 decedents during the most recent fiscal year.

*Data Source: Agency for Healthcare Research and Quality

Patients by County



How Our Service Compares

Source: [medicare.gov/care-compare](https://www.medicare.gov/care-compare)

These scores reflect family caregiver experience as of May 20, 2026.

	Florida Avg.	TCH*	Competitor**
Communication with Family	77%	82%	75%
Getting Timely Help	73%	78%	68%
Treating Patients with Respect	87%	91%	86%
Emotional & Spiritual Support	87%	89%	88%
Help for Pain & Symptoms	71%	74%	70%
Would You Recommend this Hospice	82%	89%	80%

* Represents an average of TCH Martin and TCH St. Lucie.

**Represents providers with reported metrics.



Veteran Takes to the Skies

92-year-old Veteran Joseph Vespo always loved flying. During his years in the Air Force, Vespo monitored aircraft systems from the cockpit. After his service in Korea, he pursued his childhood dream and became a pilot. When Vespo's Treasure Coast Hospice care team learned of his wish to complete a flight check again, they contacted a local pilot to create a unique aviation experience for the veteran. With the support of the pilot and the Veteran Care Fund, Treasure Coast Hospice was able to fulfill Vespo's dream to be in the air again.



"This experience has uplifted me like you can't believe."

~ Joseph Vespo

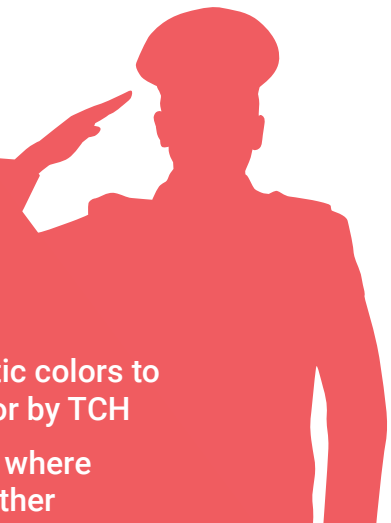


105-year-old Veteran Honors Ceremony

In a moving tribute, Treasure Coast Hospice Veteran Volunteers Richard Pryor (left) and Sol Holcomb (right), representing American Legion Post 318, honored 105-year-old World War II Veteran Robert Okin during a special recognition ceremony at Harbor Place in Port St. Lucie. Mr. Okin was presented with a certificate, flag, Veteran challenge coin, and handmade afghan in gratitude for his service. We proudly salute his extraordinary legacy of dedication and service.

Ways You Can Help Our Veterans

- Donate to the TCH Veteran Care Fund
- Become a Veteran-to-Veteran Volunteer Visitor
- Veterans - Participate in Veteran Pinning Ceremonies
- Help educate and assist patients in receiving Veteran benefits
- Assist Veterans with Legacy Stories
- Donate a quilt or afghan in patriotic colors to be presented to Veterans cared for by TCH
- Host or sponsor a "Veteran Café" where Veterans can share stories with other Veterans, while learning more about how TCH cares for those who sacrificed for our nation





Caring for our Kids

Through moments of joy, connection, and compassion, our programs provide comfort and support to children and families facing life's most difficult journeys. From a healing camp for grieving children to a special holiday celebration for pediatric hospice patients, these stories reflect the hope, memories, and meaningful experiences created for the children we are honored to serve.

Camp Good Grief

At Camp Good Grief, 32 children and teens enjoyed a heartfelt weekend of healing and connection. Campers participated in activities such as Tae Kwon Do, art projects, and Adventure Therapy, and worked with our Music Therapists to write and perform a special song. Surrounded by peers who have also experienced the loss of a loved one, campers found comfort, support, and friendship. Camp Good Grief is made possible thanks to the compassion of many volunteers and staff and the continued generosity of donors in our community.



Campers, Staff and Volunteers at Camp Good Grief 2026



Winter Wonderland Children's Holiday Party

Children's Holiday Party

The Treasure Coast Hospice Mayes Center in Stuart was once again transformed into a magical Winter Wonderland for our annual Children's Holiday Party. Children and families cared for through our Good Grief and Little Treasures Pediatric Palliative Care programs enjoyed holiday lights, a snow experience, music, games, hands-on activities, a petting zoo, miniature horses, food and fun. Plus a very special visit with Santa and his elves!

Creating cherished memories, especially during the holidays, is one of the ways Treasure Coast Hospice supports our youngest patients and their families. We are grateful to the Loblolly Community Foundation and the support of other individuals and businesses for making this event possible.



Thanks To Your Generosity The Following Programs

HOSPICE CARE, IPU's & RENOVATION

\$1,580,951

Ensuring a strong infrastructure and beautiful inpatient units to provide exceptional care.



Census

368 staff members worked together to care for **4,000+** patients. **615** patients cared for daily!

Inpatient Units

3 inpatient units, provided **32** beds in both Martin and St. Lucie, giving **24/7** care to **37%** of TCH patients.

Renovations

Extensive upgrades and remodeling at the inpatient units and children's grief support group rooms, creating a more modern and welcoming environment for patients, families, and clients.

Adult Palliative Care

635 patients in **2** healthcare facilities received **813** visits from clinical staff bringing comfort.

CHARITY CARE & SPECIAL FUNDS

\$1,052,919

Charity Care Funds provide hospice care and an extra layer of support to increase the quality of life for those we care for.



Charity Care

\$914,000+ to provide care for **209** patients and families.

Harper Fund

\$107,000+ improved the quality of life for **54** patients and their families with daily living needs and wish fulfillment.

Veteran Care Fund

\$28,000+ provided assistance to **Veteran patients** and their families. **440** Veteran patients and **225** Veterans in our community were honored for their service.

Marlene K. Filer Celebrities For Kids Fund

\$5,600+ provided relief from financial burden and granted wishes to pediatric patients and their families.

GRIEF SUPPORT

\$744,691

The Treasure Coast Hospice Grief Support team impacts the lives of 5,000+ adults and children annually.



Counseling

779 adults and children started their journey to hope and healing through **2,062** counseling sessions.

Special Events and Groups

557 individuals participated in events like National Children's Memorial Day, Coping with the Holidays, the Winter Wonderland Party, Community Remembrance Ceremonies, support groups, and Children's Good Grief Camps.

Crisis Response

592 adults and children at local schools, businesses and organizations received help coping with an unexpected death.

COMMUNITY OUTREACH

\$623,032

Breaking down barriers and dispelling the myths that still surround the word "hospice."



In Person Education

13,454 individuals learned about our mission through **189** presentations in our tri-county area.

Social Media

235,634 individuals and **5,735** followers across **4** social media platforms learned more about hospice.

Newsletters

41,000+ households learned more about hospice services so adults and children could benefit from care earlier.



Program Expenses Were Supported Last Fiscal Year

THERAPIES & SERVICES

\$433,053

Virtual reality, music, massage & aromatherapy bring comfort and relief to our patients.



Massage

297 adult and pediatric patients experienced more than **1,864** visits from our massage therapists.

Music

454 adult and pediatric patients experienced comfort and joy through **1,659** visits with a licensed music therapist.

Virtual Reality

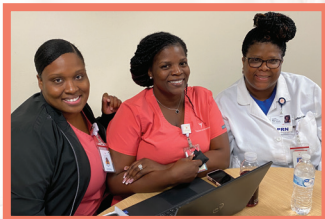
33 patients and their loved ones received **56** visits and enjoyed hundreds of virtual reality experiences.



STAFF EDUCATION & TRAINING

\$409,758

Because a well-educated, happy staff provides better care to patients, clients and their families.



Staff Development

59 staff members achieved certifications, attended conferences and furthered their career through college courses.

Simulation Lab & Training Classroom

In the 6-month period since opening, **166** clinical staff received **110** hours of hands-on training in the newly-built, state-of-the-art Sim Lab.

328 nursing students from local colleges completed clinical rotations.



LITTLE TREASURES

\$71,148

When a serious illness strikes a child, we surround the entire family with palliative and hospice care.



The Care

49 children, teens and their families were provided family-centered care through **1,798** home visits.

Holiday Party

With help from our donors and a grant from the Loblolly Foundation, Santa and his elves, Cindy Lou Who and even the Grinch, **200+** patients, clients and their family members enjoyed a Winter Wonderland!



TREASURED PETS

\$10,848

This 100% volunteer-run program supports patients and pets so they are able to stay together longer.



Partnerships

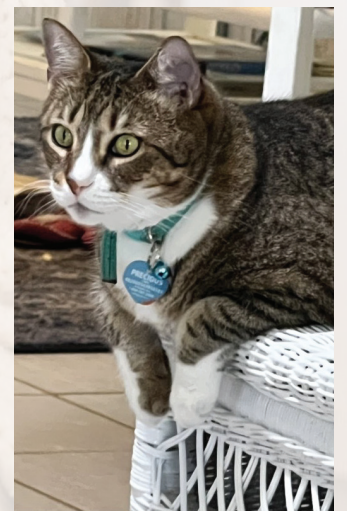
Partnerships with local veterinarians and groomers help reduce the cost of caring for patient's pets.

Pets and Patients

12 volunteers supported **102** patients and families and their **185** pets through **849** service hours.

Forever Homes

12 pets were placed in new forever homes.





Words of Gratitude

Behind every letter is a story of compassion, comfort, and meaningful care during one of life's most difficult journeys. *Words of Gratitude* shares heartfelt messages from families and loved ones whose lives were touched by the dedication, kindness, and support provided by our hospice team.



DEAR TREASURE COAST CARE TEAM,
THANK YOU FOR YOUR CARE
AND COMPASSION FOR MOM
THROUGHOUT HER LAST DAYS.
OUR FAMILY IS SO GREATFUL
FOR THE LOVING CARE YOU
PROVIDE TO OTHERS.
WITH GRATITUDE AND LOVE,



Thank you for
assisting our family
fulfill my husband's
final wish to return
home. A special thanks
to nurse Karen for
her understanding and
empathy.

Thank you for assisting our family to fulfill my husband's final wish to return home. A special thanks to nurse Karen for her understanding and empathy.

Dear Treasure Coast Care Team, thank you for your care and compassion for mom throughout her last days. Our family is so grateful for the loving care you provide to others. With gratitude and love.



Thank you for the compassionate
and dignified care you provided
to my Mother during her final
days. Your kindness, professionalism
and support brought great comfort
to both her and our family. We
are deeply grateful for everything
you did to ease her journey
and support us through such a
difficult time.

Thank you for the compassionate and dignified care you provided to my mother during her final days. Your kindness, professionalism and support brought great comfort to both her and our family. We are deeply grateful for everything you did to ease her journey and support us through such a difficult time.



Thank you for taking
such good care of
my husband. You
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Thank you for taking such good care of my husband. You are a great team!



Our Mission - To provide access to compassionate, caring, expert and professional hospice and grief support services to patients and families at the end of life.



Treasured Volunteers

Volunteers founded Treasure Coast Hospice in 1982 and remain its lifeblood today. They are an integral part of our team, regardless of what role they choose to play. Medicare requires that 5% of patient care is handled by volunteers, which makes their commitment a very important one! Visit TreasureHealth.org/volunteer to learn more.

Delivering Fragrant Beauty for 23 Years

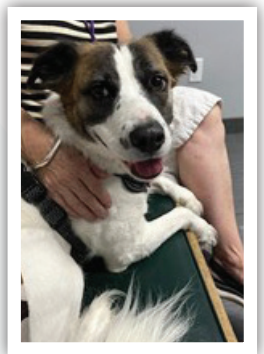


Martin County Orchid Society Members Al Fowler, Tom Capo, President Annette Smith and Georgia Fowler.

For 23 years, the Martin County Orchid Society has brought beauty and comfort to the Treasure Coast Hospice Mayes Center. Since 2002, members have lovingly maintained the Orchid House on campus, with dedicated volunteer Tom Capo tending the donated orchids three times each week alongside fellow members. Their care fills the grounds with vibrant color and fragrance, bringing joy to patients, families, staff, and visitors alike as they stroll along the campus pathways. Their legacy continues to grow, with plans to expand orchids beyond the Orchid House and into the trees across campus, sharing even more beauty, peace, and compassion for years to come.

Treasured Pets Brings Peace of Mind

For one Vietnam Veteran in our hospice care, peace came from knowing his beloved pets would be cared for. Treasured Pets stepped in when financial hardship and declining independence made caring for Cookie, his 4½-year-old English Setter, and BeMe, his 15-year-old cat, increasingly difficult. Beginning in March 2024, volunteers provided veterinary care, vaccinations, and food support, allowing both companions to remain by their owner's side through the end of his life. Because of Treasured Pets and the gracious donors who support the program, Cookie and BeMe continued to offer comfort and companionship to their dad until his passing in July 2025. Today, they are thriving in a loving forever home - proof that compassionate care extends beyond patients to the pets who love them most.



Volunteer Opportunities

- Patient Visitor
- Veterans Visiting Veterans
- Treasured Pets
- Volunteer (14-18)
- Virtual Reality
- Special Event Support
- Office Support
- Thrift Store

Foundation Board of Trustees*

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Melinda Jacobs,
Vice Chairperson

Jamie Gould,
Secretary

Craig Dreyer,
Treasurer

John Doody,
Immediate Past Chairperson (Retired)

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Chairperson, Board of Directors

Eileen Emery,
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Scott Hoffman
Amy Krupp
Cynthia Lennard
Rick Lynch
Chris McAlpine
Bill Pickens

*As of September 30, 2025

President's Circle

A group of local businesses that support the mission and vision of Treasure Coast Hospice and commit to an annual gift of \$5,000 or greater.

Diamond Level



Emerald Level



Ruby Level



Sapphire Level



Gold Level



Silver Level



Legacy Circle

We are incredibly thankful to our Legacy Circle members, a group of generous individuals who are passionate about the Treasure Coast Hospice mission and who have chosen to ensure that extraordinary care can continue for generations to come by remembering us in their estate plans.

If you want to learn more about becoming a Treasure Coast Hospice Legacy Circle member, please contact Abigail Flood, CFRE, at 772-403-4580.



Our Vision - To provide exceptional, quality end-of-life care to every patient, every time.



Get Involved

There are many meaningful ways to support our Mission and make a difference in the lives of patients and families facing serious illness and loss. Your involvement helps ensure compassionate care and support remain available to those who need it most.

- **Legacy Circle** – Create lasting impact through your estate plan.
- **Pathfinder Society** – Recognition for gifts of \$10,000 or more.
- **President's Circle** – Year-round opportunities for business partners.
- **Generosity Circle** – Support our mission through recurring gifts.
- **Special Events** – Enjoy fun events while supporting our mission.
- **Third-Party Events** – Host your own fundraiser or community event.
- **Tribute Giving** – Honor a loved one with a memorial gift or dedication.



Connect With Our Foundation Team

On the web: TreasureHealth.org/Foundation-Team **Call us:** (772) 403-4547

Visit Us: 1201 SE Indian Street, Stuart, FL 34997

Treasure Coast Hospice Events Schedule

We invite you to join us in making a meaningful difference while connecting with others who share a commitment to care, comfort, and healing.

- | | |
|---|--|
| • Golf Tournament at Sailfish Point
Friday, September 25, 2026
<i>Sailfish Point Golf Club</i> | • Lakeside Stroll: A Walk for Hope & Healing
Saturday, January 30, 2027
<i>Tradition Square</i> |
| • Ranch Roundup: A Taste of Olde Florida
Saturday, November 14, 2026
<i>Adams Ranch</i> | • Tactical Experience & Sporting Clay Tournament
Friday & Saturday, February 19 & 20, 2027
<i>SLC Sheriff's Training Facility & OK Corral</i> |
| • Founding Friends of Treasure Coast Hospice, Annual Gala
Monday, January 18, 2027
<i>Crane Club at Tesoro</i> | • Rose Ball: Havana Nights
Saturday, April 10, 2027
<i>Hutchinson Shores Resort</i> |



Community's Choice Award

Treasure Coast Hospice was honored to be named as the TCPalm 2025 Community's Choice Award Winner in the Hospice category. This marks the fourth year in a row that our community has recognized our team's dedication to providing compassionate end-of-life care and support.



*The Treasure Coast Hospice Team accepting the
Community Choice Award.*



4-Star Quality Rating

Treasure Coast Hospice earned a 4-Star Quality Rating from the Centers for Medicare & Medicaid Services (CMS) based on feedback from patients' families and caregivers who shared their experiences through the nationally standardized Hospice CAHPS®¹ survey. The 4-Star Rating places Treasure Coast Hospice among the state's highest-rated providers.



¹Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Hospice Family Experience Survey. Data collection period 04/01/2023 through 03/31/2025.

www.medicare.gov/care-compare/